

## Critical Information Summary









### Super 69

#### Information About the Service:

<b>Description of the Service</b>	<b>Super 69</b> plan provides a residential or business fixed line service. With the option of bundling an ADSL2+ internet connection.
<b>Network Coverage Guarantee</b>	Contact us within 14 days from date of purchase to request a full refund if you cannot receive usable network coverage.
<b>Bundling Arrangement</b>	A customer can choose to bundle an ADSL2+ internet connection.
<b>Prerequisite for the service</b>	The cost of the Super 69 may involve a new phone line setup fee which varies from \$70 to \$358. If an active phone service is already in place then there's no set-up fee.
<b>Minimal Term applicable</b>	There is a minimum 6 month contract on this plan.
<b>Inclusions, exclusions &amp; conditions</b>	The Super 69 plan will cost \$69.95 per month which provides unlimited local and national calls, calls to Australian Mobile numbers are charged at 99 cents untimed. There is also the option to add the "Bolt-On 100 Free Minutes to 50 Countries" for an additional \$7.50 per month. The detailed pricing can be found <a href="http://www.motiontelecom.com.au/content/FORMS/Superplan.rv1.pdf">here</a> . ( <a href="http://www.motiontelecom.com.au/content/FORMS/Superplan.rv1.pdf">http://www.motiontelecom.com.au/content/FORMS/Superplan.rv1.pdf</a> ).

#### Information About Pricing

<b>Minimum Monthly Charge</b>	\$69.95
<b>Maximum Monthly Charge</b>	The Super 69 plan will cost \$69.95 per month which provides unlimited local and national calls, calls to Australian Mobile numbers are charged at 99 cents untimed. There is also the option to add the "Bolt-On 100 Free Minutes to 50 Countries" for an additional \$7.50 per month. The detailed pricing can be found <a href="http://www.motiontelecom.com.au/content/FORMS/Superplan.rv1.pdf">here</a> . ( <a href="http://www.motiontelecom.com.au/content/FORMS/Superplan.rv1.pdf">http://www.motiontelecom.com.au/content/FORMS/Superplan.rv1.pdf</a> ).
<b>Cost of 2min. standard national mobile call</b>	The cost will be 99 cents untimed.
<b>Number of Standard National Calls you could make from your Included Value if you restricted your use solely to Standard National Mobile Calls each of 2 minutes in duration</b>	The Super 69 plan does not have mobile phone calls included. This will be charged on top of the minimum monthly spend.

<b>Maximum charge for Early Termination of Contract</b>	The maximum early termination charge is \$99.00 if cancelled within 6 months of signing up to the plan.
<b>Pro Rata</b>	Your first bill will include a 'Pro Rata' charge to cover the days between you connecting and the end of your billing cycle plus the connection fee, if applicable. Each billing cycle begins on the 1st of the month.
<b>Cost of standard national SMS and cost of 1MB of data within Australia</b>	Not applicable as this is unavailable with the service.
<b>Other information</b>	
<b>Billing usage can be obtained from</b>	<a href="http://www.selcomm.com.au/Budgetel/CustomerSelfCare/Management/Login.aspx">www.selcomm.com.au/Budgetel/CustomerSelfCare/Management/Login.aspx</a>
<b>Customer Care Contact details</b>	 Call: 1300 133 399 or Fax: 03 8678 3177  PO Box 6170 NORTH SYDNEY, NSW 2059  General email enquiries: <a href="mailto:info@motiontelecom.com.au">info@motiontelecom.com.au</a>  Internet support enquires: <a href="mailto:motionsupport@aggregatoglobal.com">motionsupport@aggregatoglobal.com</a>
<b>Internal Dispute Resolution Process</b>	Please review the Complaints Handling policy, found at <a href="http://www.motiontelecom.com.au/content/about/generalterms.html">http://www.motiontelecom.com.au/content/about/generalterms.html</a>
<b>TIO Contact details</b>	 <a href="http://www.tio.com.au/making-a-complaint">http://www.tio.com.au/making-a-complaint</a>  Call 1800 062 058 or Fax 1800 630 614  PO Box 276, Collins Street West Vic 8007
<b>Post-Sales Support</b>	 <a href="mailto:motionsupport@aggregatoglobal.com">motionsupport@aggregatoglobal.com</a>   Call 1300 133 399